

CASE STUDY

**Quality Management Software Provider Enhances
Solution with Custom Salesforce Extension to
Improve Healthcare-Related Compliance Issues**

softserve

Client Background

Our client is one of the world's premier providers of cloud quality management software. It provides solutions help to lower risk, increase efficiency, and keep consumers safe while allowing manufacturers, suppliers, and distributors to collaborate in a seamless and integrated environment.

Business Challenge

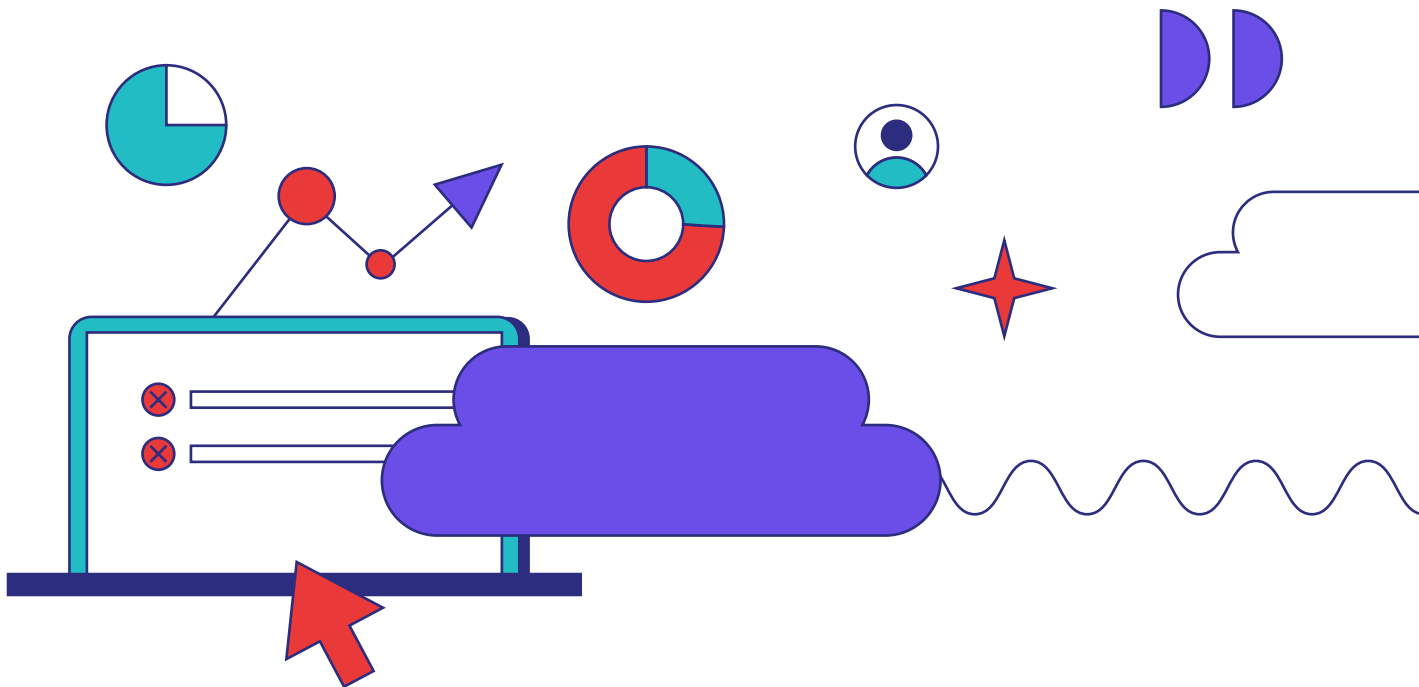
Addressing core business needs, our client needed to create an extension to its product based on Salesforce platform. The purpose of this extension was to verify the compliance of new drugs with different regulations around the world.

Project Description

Meeting business requirements, SoftServe worked towards enhancing and maintaining the functionality of our client's existing solutions and conducted Salesforce custom development.

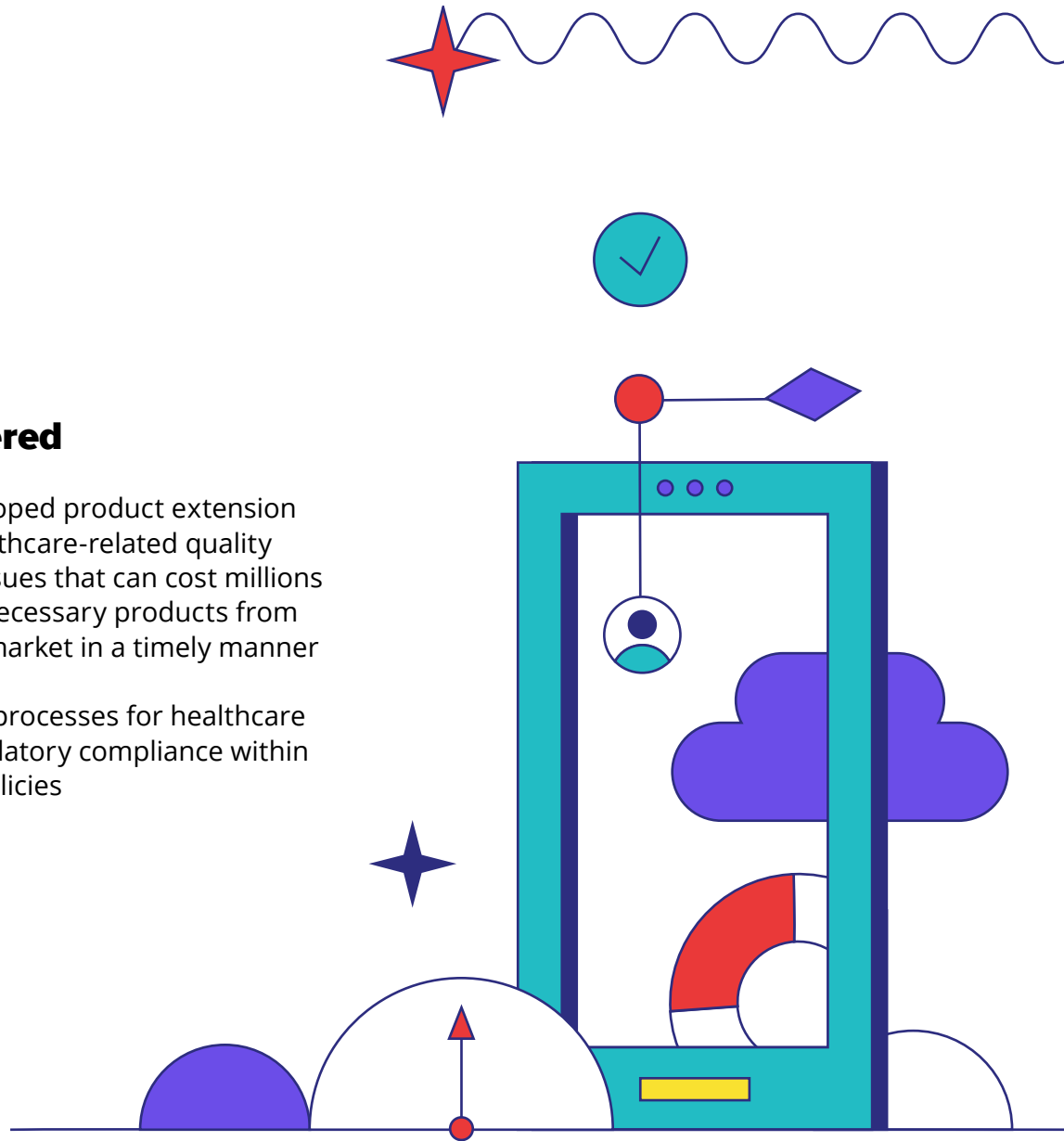
Our client's former system was advanced by:

- Custom reporting functionality with a complicated logic
- Integrations with government and on-premise systems
- Extended support of functionality developed by other vendors



Value Delivered

- Custom developed product extension improves healthcare-related quality compliance issues that can cost millions and prevent necessary products from reaching the market in a timely manner
- Standardized processes for healthcare products regulatory compliance within world-wide policies



ABOUT US

SoftServe is a digital authority that advises and provides at the cutting-edge of technology. We reveal, transform, accelerate, and optimize the way enterprises and software companies do business. With expertise across healthcare, retail, energy, financial services, and more, we implement end-to-end solutions to deliver the innovation, quality, and speed that our clients' users expect.

SoftServe delivers open innovation, from generating compelling new ideas, to developing and implementing transformational products and services.

Our work and client experience is built on a foundation of empathetic, human-focused experience design that ensures continuity from concept to release.

We empower enterprises and software companies to (re)identify differentiation, accelerate solution development, and vigorously compete in today's digital economy. No matter where you are in your journey.

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